

Advice & Information



CAB HATTERSLEY

Hattersley Community Centre
Hattersley Road East, Hattersley
Hyde, Cheshire SK14 3EQ

0161 368 8513

Free impartial, confidential, generalist advice service. Friday morning drop in session 9am -12 noon, no appointment necessary.

CITIZENS ADVICE BUREAU

9 George Street
Ashton-u-Lyne, Tameside OL6 6AQ

0161 331 2928

Free impartial, confidential, generalist advice service. Open Door Sessions (no appointment) Mon, Tues, Thurs 10am -12 noon and Wed 10am -2pm Telephone advice only - 0161 330 2156, Tues 10am - 4pm and Fri 10am - 12 noon (subject to availability of staff)

COMMUNITY SAFETY RESOURCE CENTRE

Community Centre
Hattersley Road East, Hattersley
Hyde SK14 3EQ

0161 882 9285 / 0161 856 9493

www.tameside.gov.uk

A local centre, staffed by Police and local volunteers. Call in to report crime and obtain advice or information on issues regarding community safety. Other useful numbers
Police and other emergency services; (Emergency only) 999
Police (Non emergency) 0161 872 5050
Crimestoppers (Confidential reporting) 0800 555 111

CONSUMER ADVICE CENTRE

Ground Floor Reception Area
Council Offices
Wellington Road
Ashton-u-Lyne, Lancs OL6 6DL

0161 342 8355

www.tameside.gov.uk

Advice on consumer rights issues and trading standards.

CRUSE - BEREAVEMENT COUNSELLING

Manchester,

0161 236 8103

Bereavement counselling, there may be a waiting list to see counsellors.

HATTERSLEY LIBRARY

Hattersley Road East, Hattersley
Hyde, Cheshire SK14 3EQ

0161 368 8515

Information on a wide range of subjects, including local organisations and schools. In Touch Service for advice about Council services and Council bills can be paid by cheque/debit card.

For one to one free basic computer training sessions - telephone Donna Denston on 0161 342 2565 for further details. Free CV printing for job seekers.

IN TOUCH

Tameside Council
Hattersley Library
Hattersley Road East, Hattersley
Hyde, Cheshire SK14 3EQ

0161 368 8515

www.tameside.gov.uk

Tameside Libraries Information Service has a self-service, electronic health information kiosk to put you 'in touch with health'. Library staff are on hand if you need help or advice.

MOTTRAM LIBRARY

Broadbottom Road, Mottram
Hyde, Cheshire SK14 6JA

01457 764144

Information on a wide range of subjects, including local organisations and schools. Free Internet access. 'In Touch' Service for advice about Council services and Council bills can be paid by cheque/debit card.

A Customer First Officer visits the library once a week to give benefit advice. Telephone the above number for more information.

PATIENT ADVICE & LIAISON SERVICE (PAL'S)

Tameside General Hospital
Charlesworth Building
Fountain Street
Ashton-u-Lyne, Lancs OL6 9RW

0161 922 4466

www.pals.nhs.uk

PAL's provides help and information regarding all aspects of health care and local health services. Telephone the above number or your GPs surgery for more information.

RELATE STOCKPORT

291 Wellington Road North
Stockport, Cheshire SK4 5BP

0161 442 2443

Marriage and relationship guidance.

SCHOOL CLOTHING GRANTS

Tameside Council
Council Offices
Wellington Road
Ashton-u-Lyne, Lancs OL6 6DL

0161 342 3258

www.tameside.gov.uk

Telephone the above number for further details of how to apply for a school uniform grant.

STEP AHEAD

Hattersley Neighbourhood Partnership Office
10 - 13 Kingston Arcade, Hattersley
Hyde, Cheshire SK14 3RD

0161 368 2096

Advice and information on job search, training and personal development. Job vacancies advertised in the office 'Jobs' window. Free 'Warm Phone' available, to call for information on benefits, allowances and jobs.

TAMESIDE CUSTOMER SERVICES

Council Offices
Wellington Road
Ashton-u-Lyne, Lancs OL6 6DL

0161 342 8355

Aims to provide a high quality service, which satisfies all customer enquiries, where and whenever required by giving clear, consistent, accurate information and advice. Home visits on request.

Many Council services can now be accessed via their website at www.tameside.gov.uk

TAMESIDE VICTIM SUPPORT

Chester House
11 St Peters Street
Ashton-u-Lyne, Lancs OL6 7TG

0161 339 1190

E-mail:victimsupport.tameside@virgin.net

www.victimsupport-tameside.co.uk

Provides support to victims of personal crime e.g. burglaries and assault. Also offers support to families bereaved as a result of a criminal act. Home visits may be arranged.

TAVYCO (TAMESIDE ASSOC OF VOLUNTARY YOUTH COMMUNITY ORGANISATION)

Suite 1, St Michaels Court
St Michaels Square
Ashton-u-Lyne, Lancs OL6 6XN

0161 344 2664

An advisory service for voluntary, youth and community organisations. Provides advice and training on a range of subjects. Registered to administer Criminal Records Bureau (CRB) checks for both employees and volunteers.

TRADING STANDARDS

Tameside Council
Council Offices
Wellington Road
Ashton-u-Lyne, Lancs OL6 6DL

0161 342 8355

www.tameside.gov.uk

Consumer protection and advice. Many Council services can now be accessed via their website.

VOLUNTEER CENTRE TAMESIDE

95 - 97 Penny Meadow
Ashton-u-Lyne, Lancs OL6 6EP

0161 339 2345

www.tamesidevb.org.uk

Telephone the above number for help and support on all aspects of voluntary work.

WARM PHONE

Hattersley Neighbourhood Partnership Office
10 - 13 Kingston Arcade, Hattersley
Hyde, Cheshire SK14 3RD

0161 368 2096

Free phone available for use to contact a range of agencies about jobs, benefits and welfare rights, including: Jobcentre Plus, Jobseekers Allowance, Income Support, Council Tax and Housing Benefit.