

Utilities



BRITISH GAS

Gas & Electricity Supplier

www.britishgas.co.uk

General enquiries 0845 955 5200

Gas emergencies 0800 111 999

Gas prepayment meter 0845 955 5700

Electricity prepayment meter 0845 955 5600

ENERGY OMBUDSMAN

PO Box 966

Warrington, Cheshire WA4 9DF

0845 055 0760

www.energy-ombudsman.org.uk

Investigates complaints about energy suppliers. Alternative phone number 01925 530263. If you have a problem sorting out a complaint with an energy supplier the Ombudsman may be able to help. This is a completely free independent service.

E.ON

Gas & Electricity Supplier

General enquiries 0845 059 9905

Prepayment Gas 0845 300 8144

Prepayment Electricity 0845 303 3040

Query Bills 0845 059 9905

Gas emergencies 0800 111 999

NPOWER

Gas & Electricity Supplier

PO Box 93, Peterlee

SR8 2XX

www.npower.com

Electricity 08457 145 146

Gas 08457 90 60 50

Gas emergency 0800 111 999

OFCOM

020 7981 3040

www.ofcom.org.uk

Independent regulator for the UK communications industry, which includes telephone, radio, and wireless communications services. Telephone the above number or visit the website for more information on OFCOM services.

SCOTTISH POWER

Gas & Electricity Supplier

0845 2700 700

www.scottishpower.co.uk

UNITED UTILITIES

Water & Electricity Suppliers

Customer Services for General Enquiries

Hartington Road

Preston, Lancs PR1 8LE

0800 195 1452

www.unitedutilities.com

If you have no water, contact 0845 746 2200.



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